

NRC Incident Response Program

RESPONSE DURING A PANDEMIC

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NRC RESPONSE PROGRAM

Created after the Three Mile Island accident in order to:

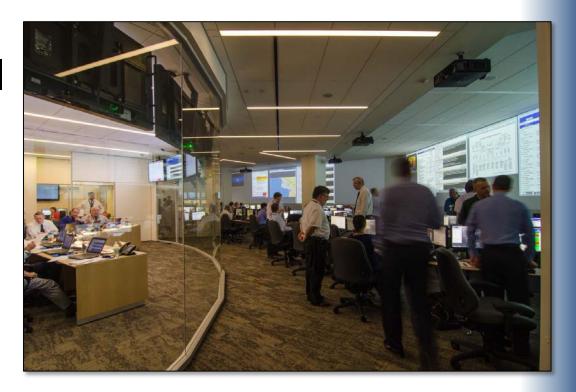
- Ensure that licensee priorities and actions are in the interest of public health and safety
- Coordinate with Federal, State, and local responders
- Inform the public, media, and other stakeholders



NRC RESPONSE PROGRAM

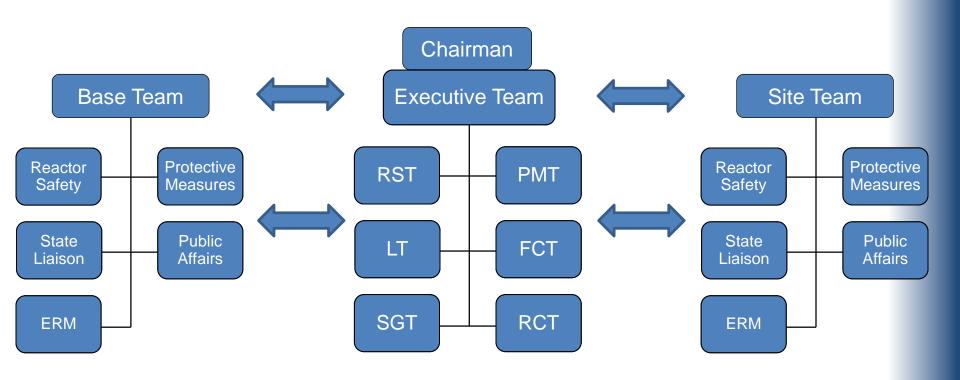
- Full time response staff
 - 15 coordinators, 15 HQ Ops Officers (HOO)

- 4x150 regional responders
- 500 HQ responders





PREVIOUS STRUCTURE



Fully staffed ~ 125 responders / shift

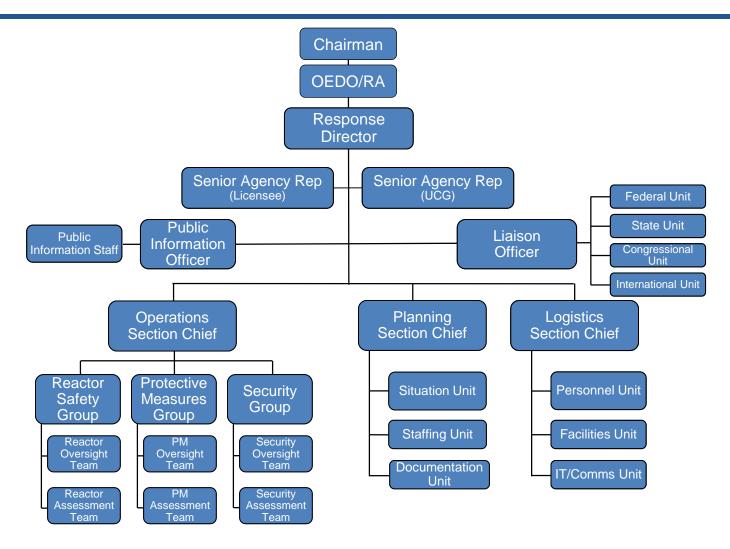


PRE-COVID PROGRAM INITIATIVE

- Group by function rather than location
 - Reduce duplication
 - Supplemental staff from any location
- More flexible mode structure
 - Easier staffing for real-world events
- Incorporation of Incident Command System



New Structure



Fully staffed ~ 35 responders / shift

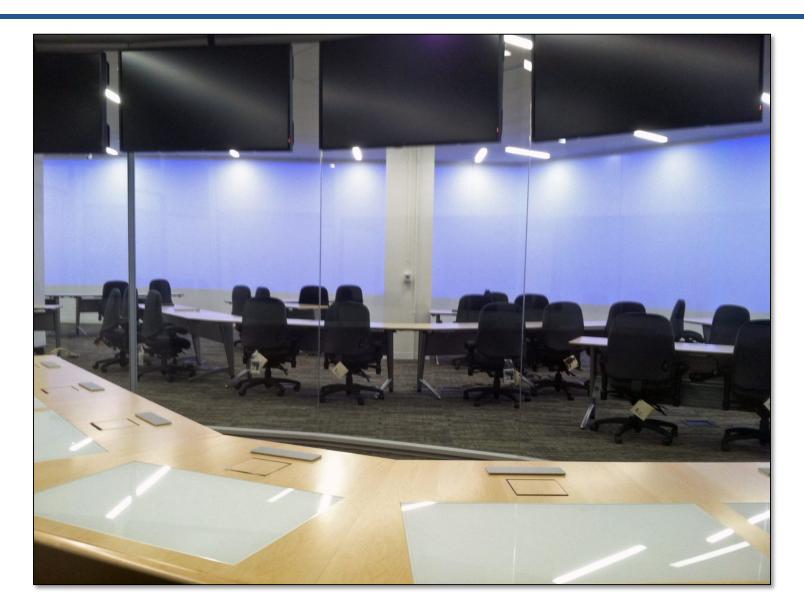


COVID PANDEMIC

- NRC mandated work-at-home for several months
- Incident Response interim solution
 - Respond virtually as much as possible
 - If absolutely needed:
 - Minimum staff in Operations Centers
 - Staff deployed to sites
 - Matched proposed new program

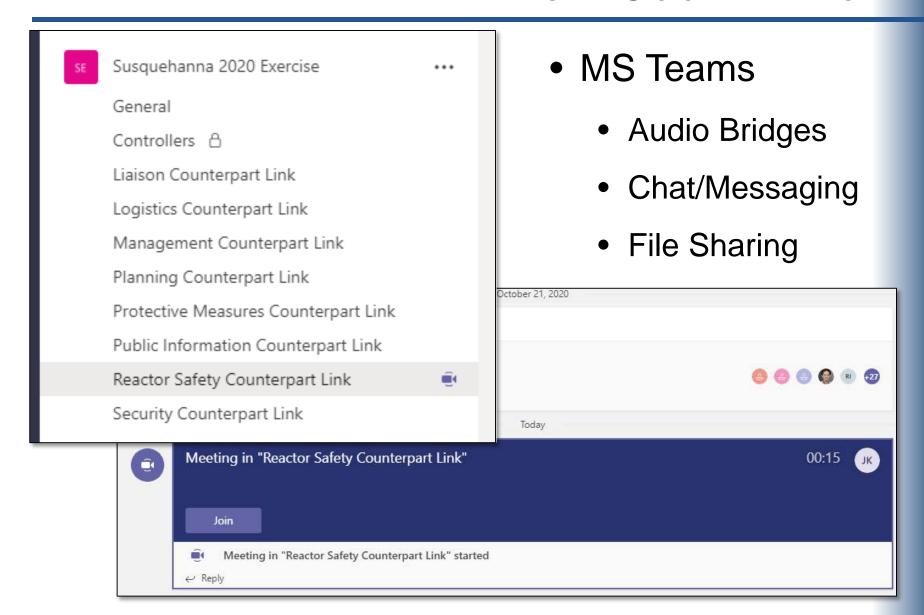


RESPONSE DURING PANDEMIC





VIRTUAL COORDINATION



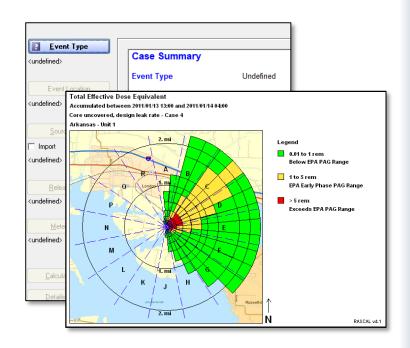


VIRTUAL RESPONSE TOOLS

Response Technical Tools (RTT)



RASCAL



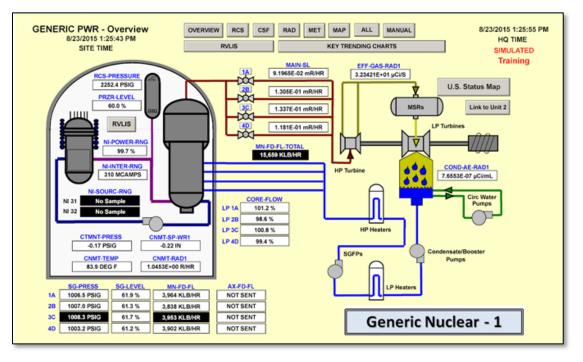
Lessons learned:

- Providing large files to specified users
- Having IT support install software remotely



VIRTUAL RESPONSE TOOLS

Emergency Response Data System (ERDS)



- Lessons learned:
 - Ensuring active accounts for necessary users



POST-COVID RESPONSE

- Many NRC employees will continue to work remotely
- Incident Response
 - Respond in both Operations Centers & virtually
 - Formalize virtual processes & tools
 - Continue virtual training/exercises



Questions?